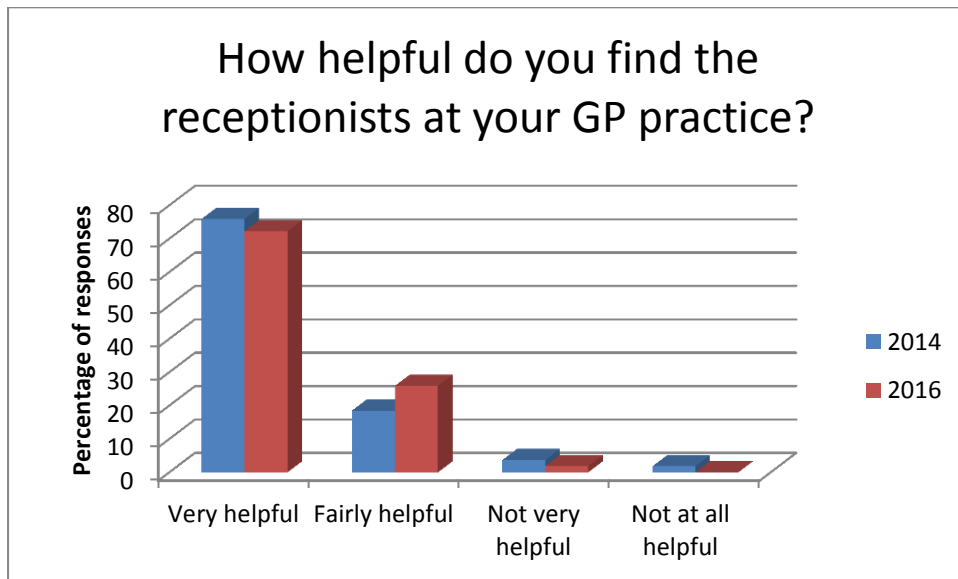
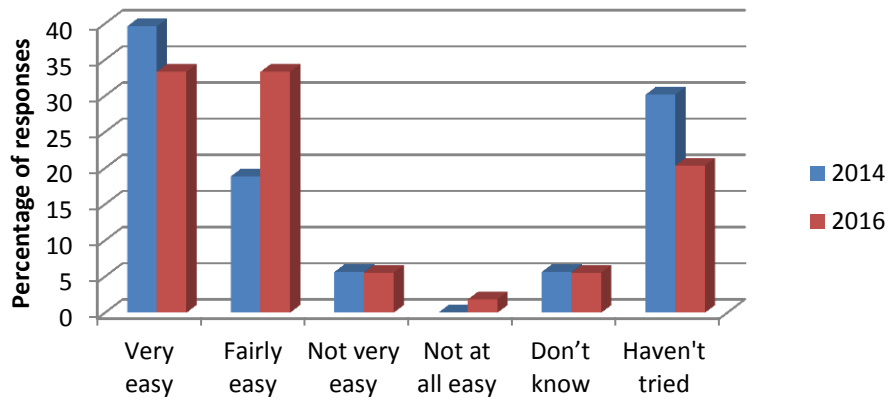


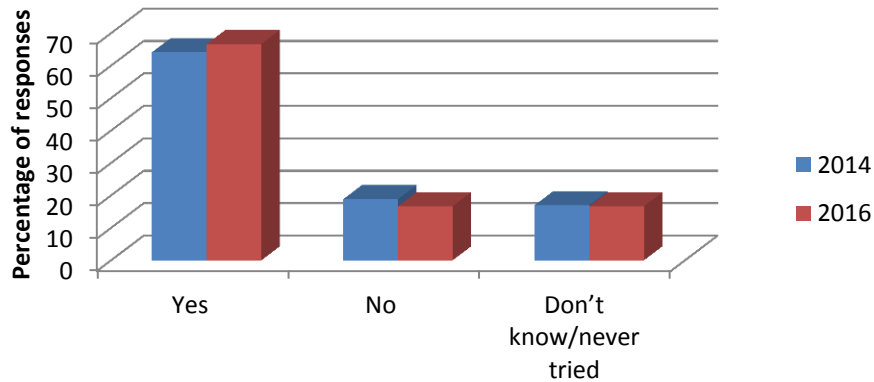
About Receptionists and Appointments



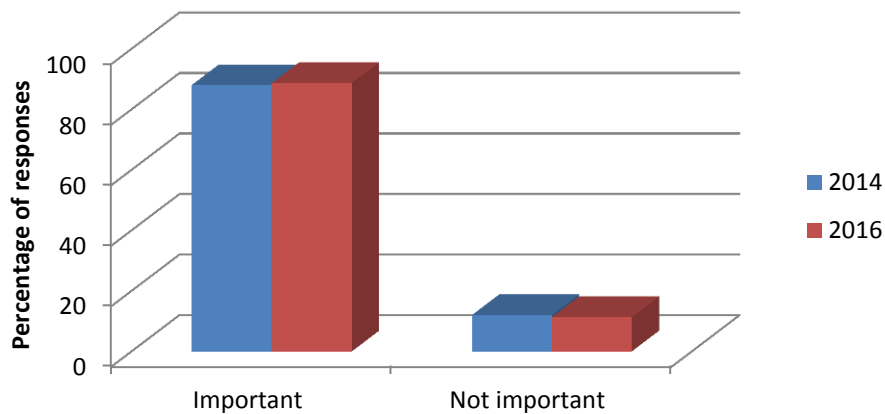
How easy is it to speak to a doctor or nurse on the phone at your GP practice ?

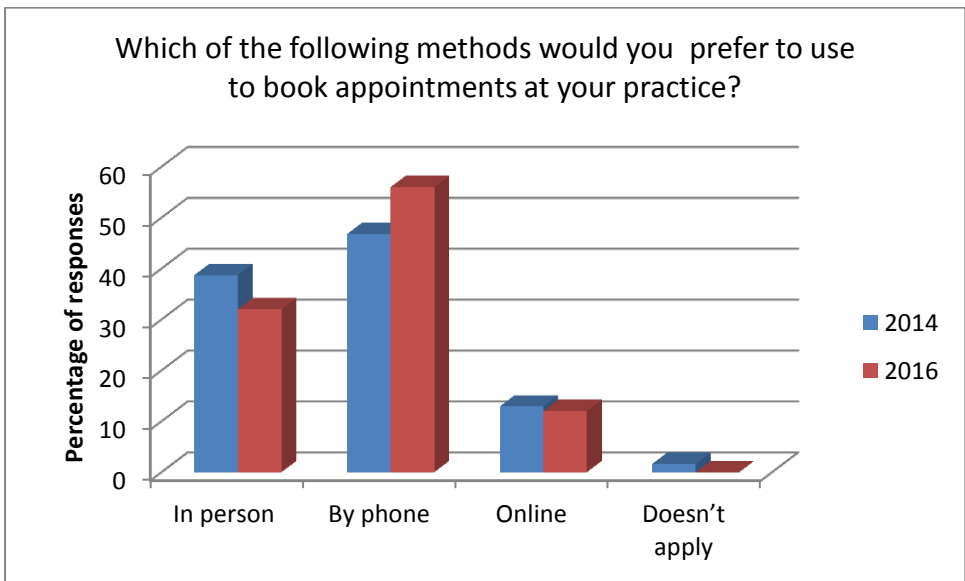
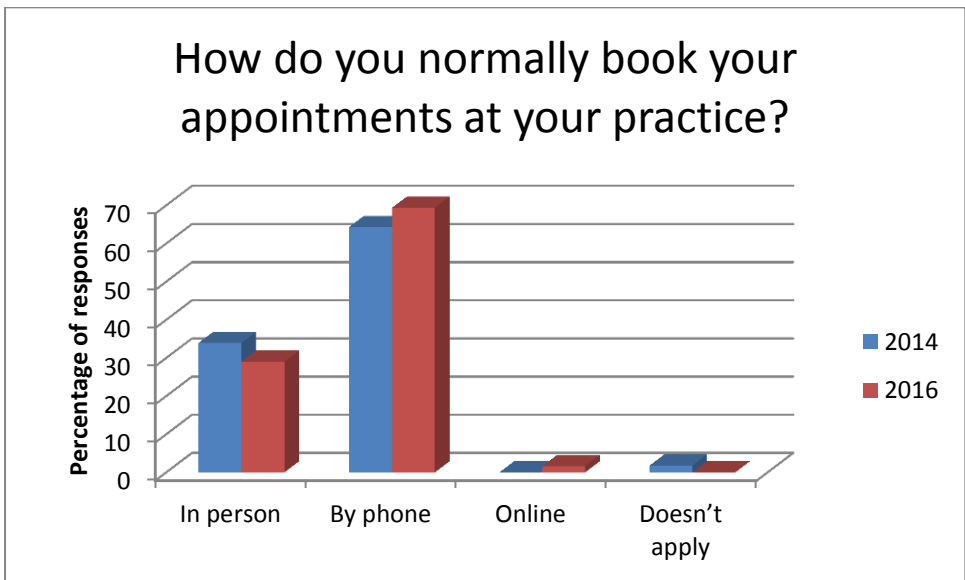
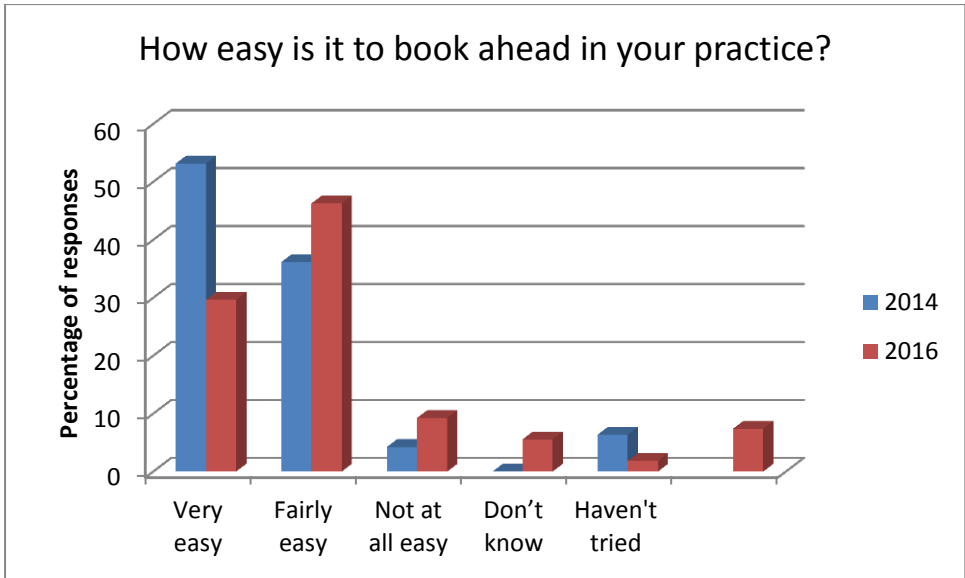


If you need to see a GP urgently can you normally get seen on the day?

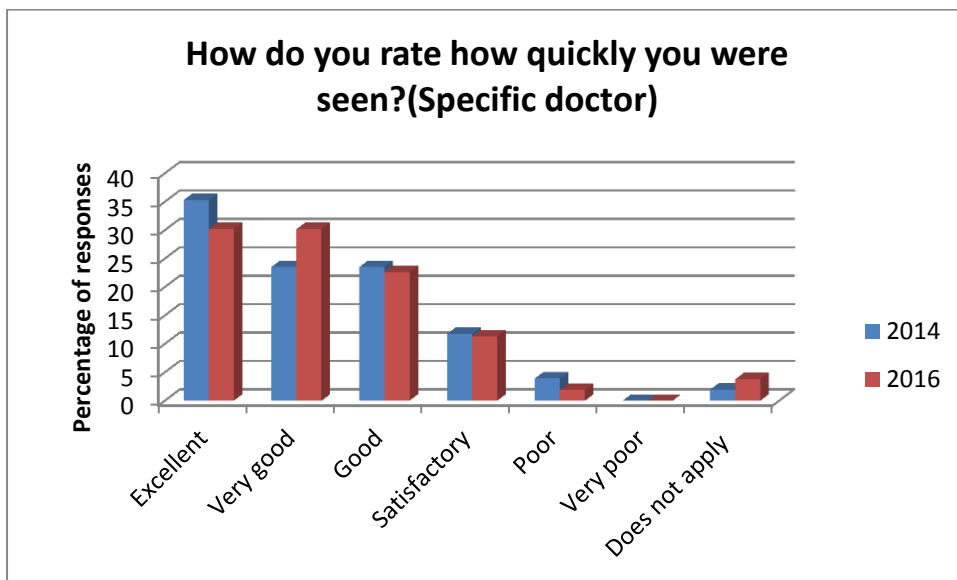
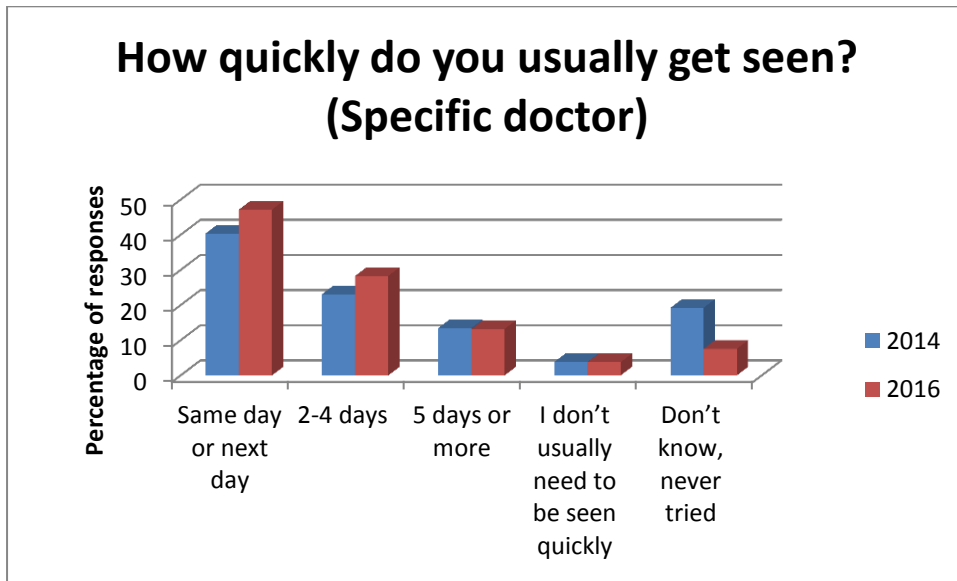


How important is it to you to be able to book appointments ahead of time in your practice?



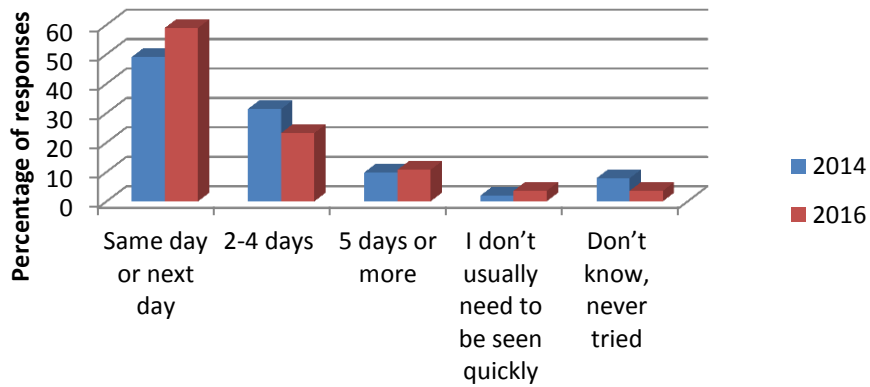


Thinking of times when you want to see a particular doctor:

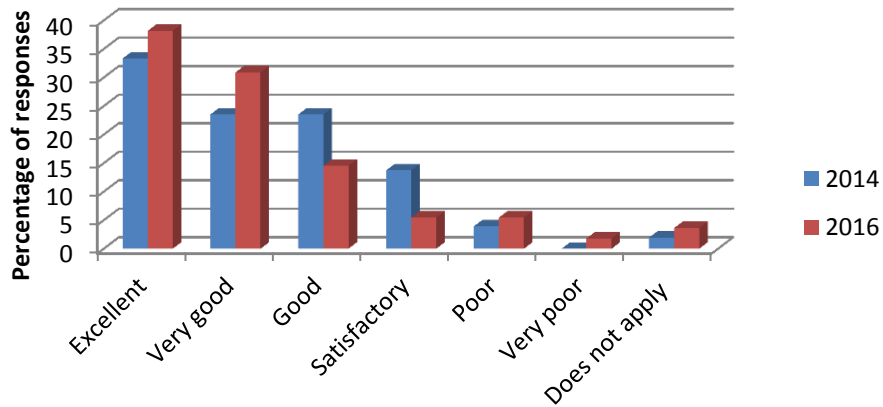


Thinking of times when you are willing to see any doctor:

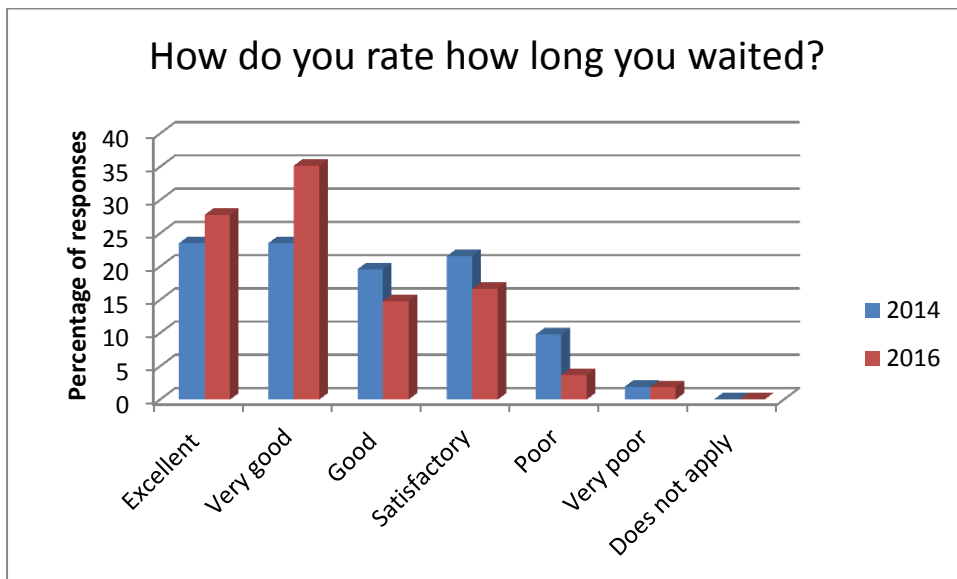
How quickly do you usually get seen? (Any doctor)



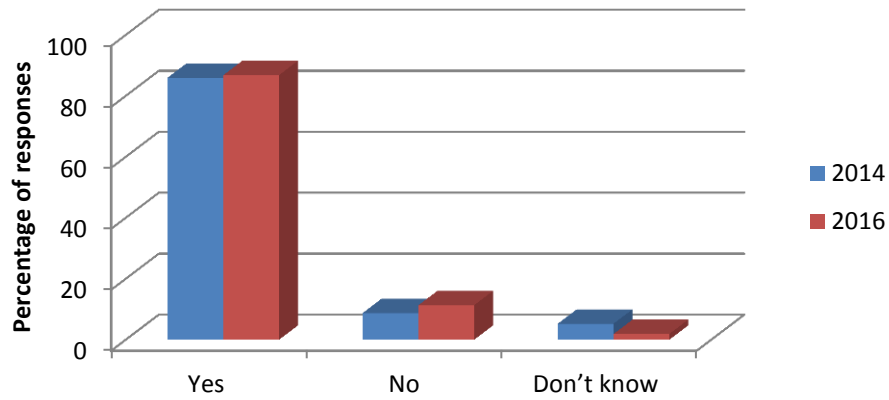
How do you rate how quickly you were seen?(Any doctor)



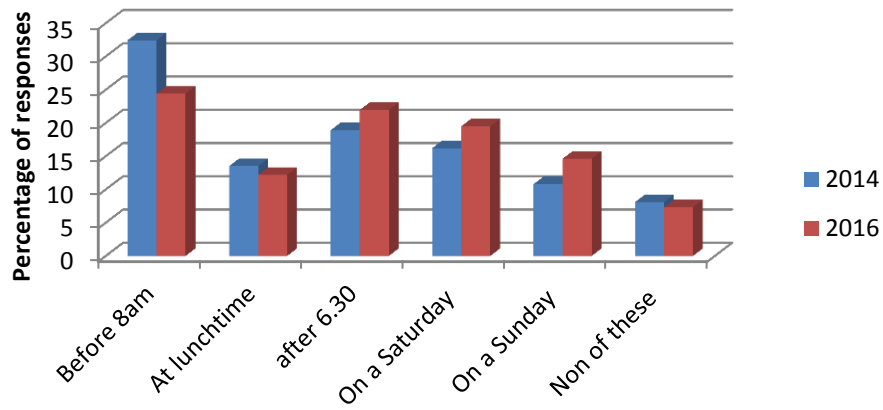
Thinking of your most recent consultation with a doctor or a nurse:



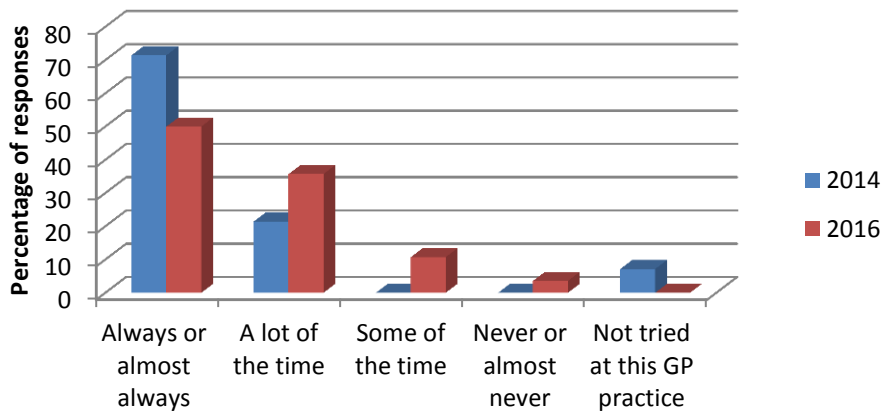
Is your GP practice currently open at times that are convenient to you?



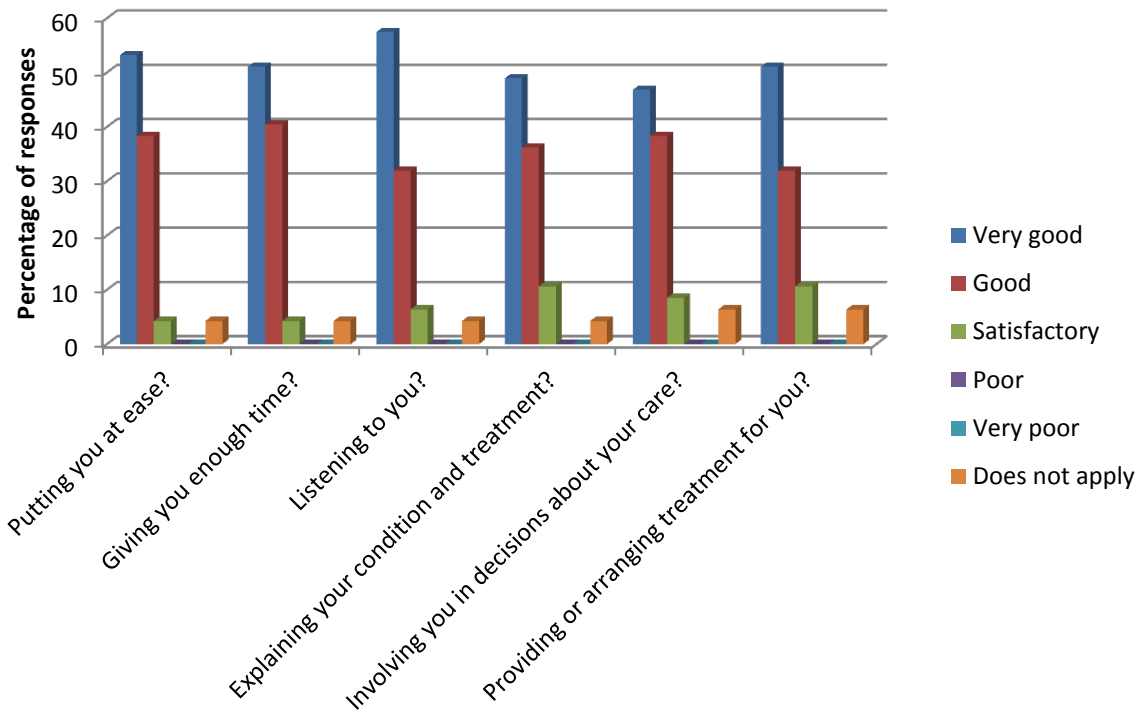
Which of the following additional hours would make it easier for you to speak to some one?



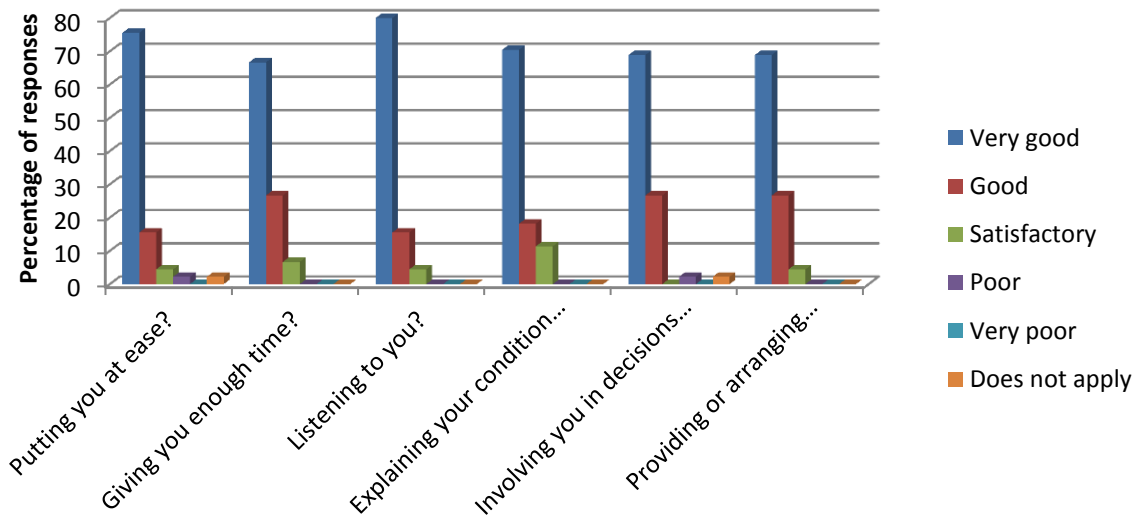
How often do you get to speak to the GP you prefer?



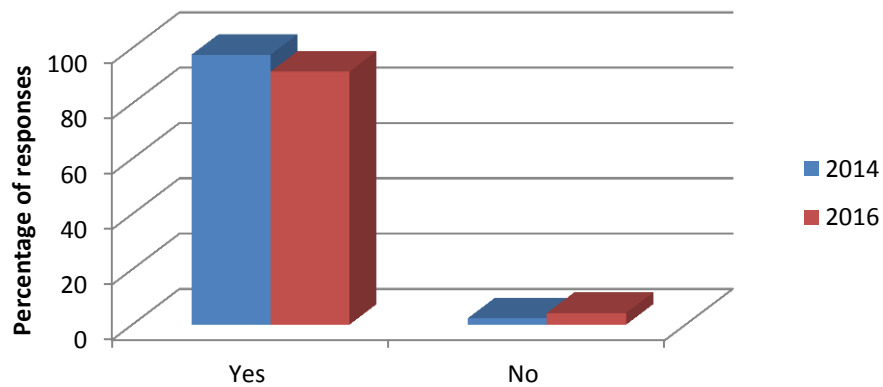
How good was the Nurse you last saw at: (2016)



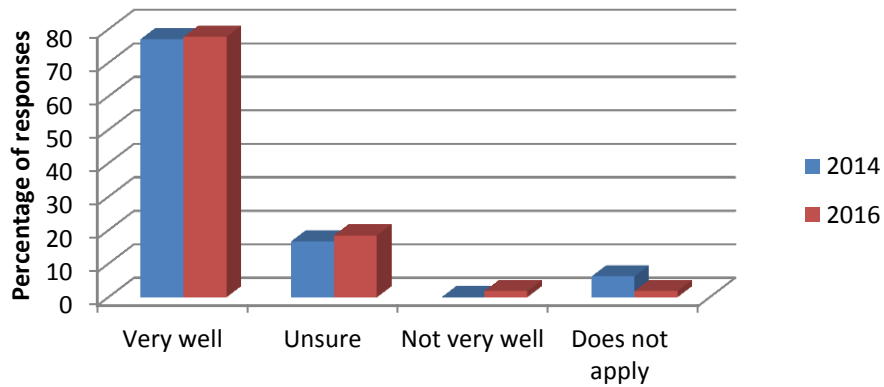
How good was the Nurse you last saw at (2014):



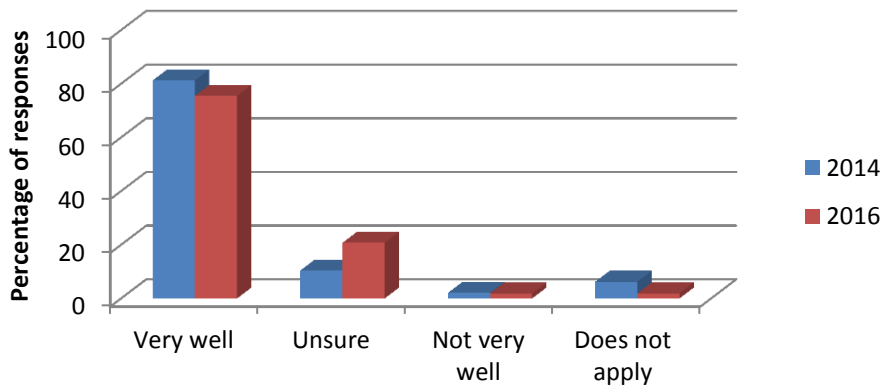
Would you be completely happy to see this nurse again?



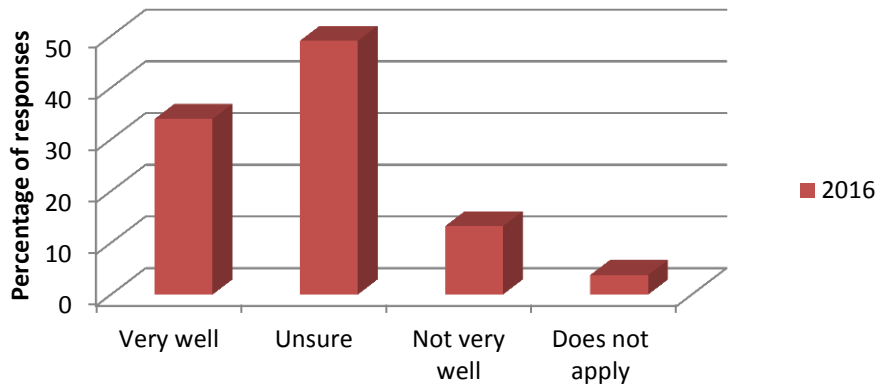
How does the practice help you to: Understand your health problems?



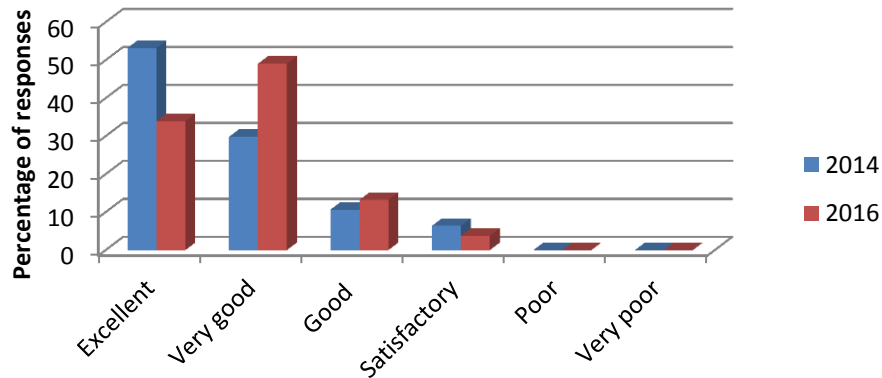
How does the practice help you to: Cope with your health problems?



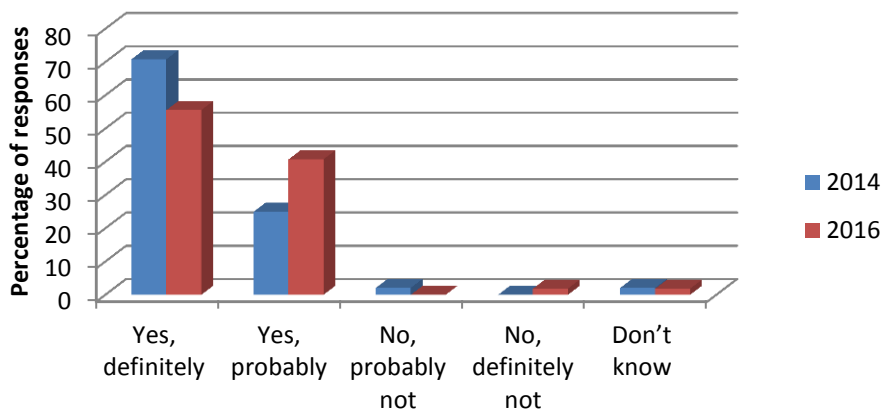
How does the practice help you to: Keep yourself healthy?



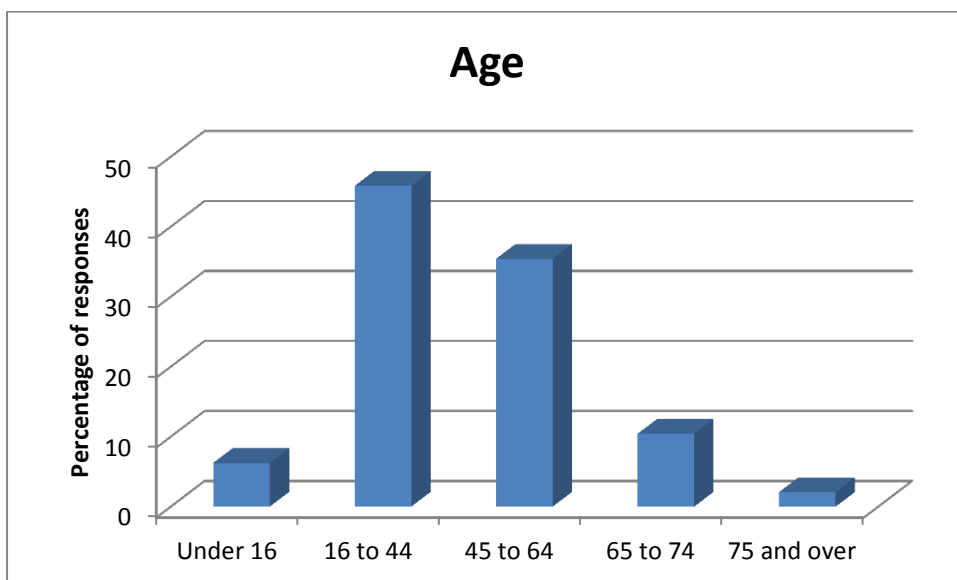
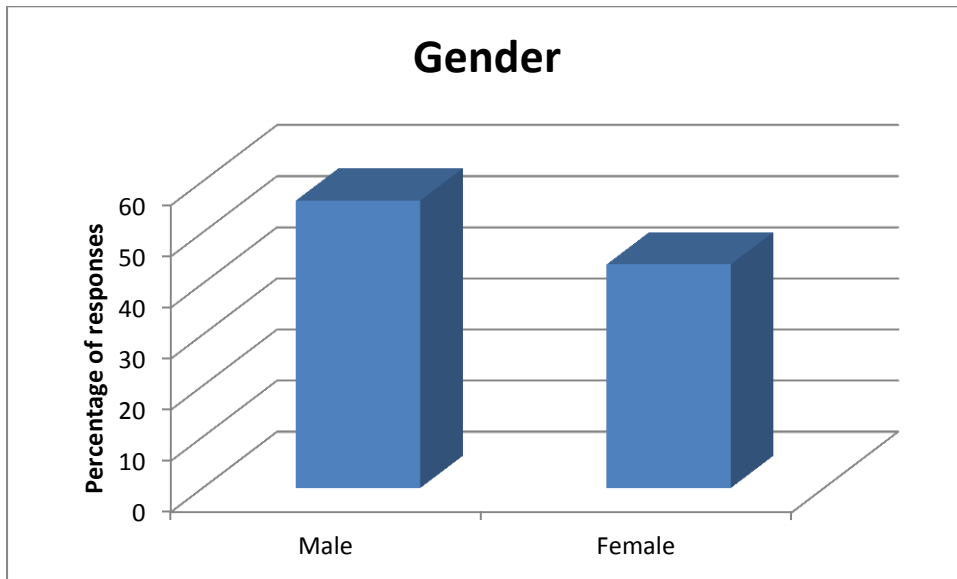
Overall, how would you describe your experience of your GP surgery?



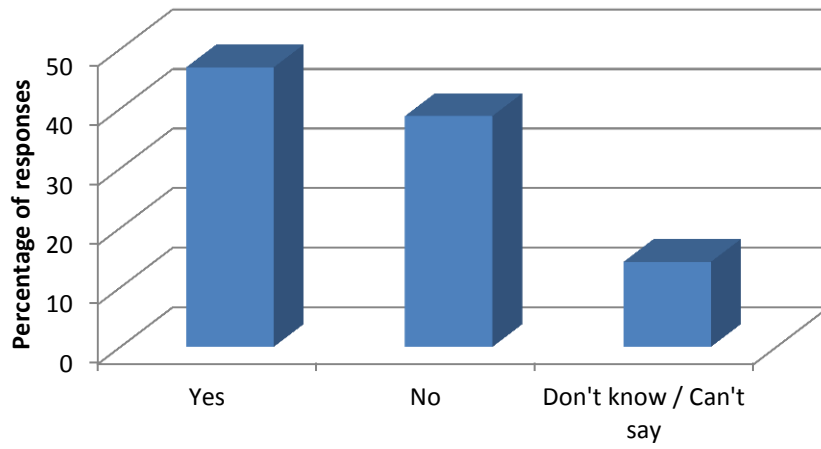
Would you recommend you GP surgery to someone who has just moved to the local area?



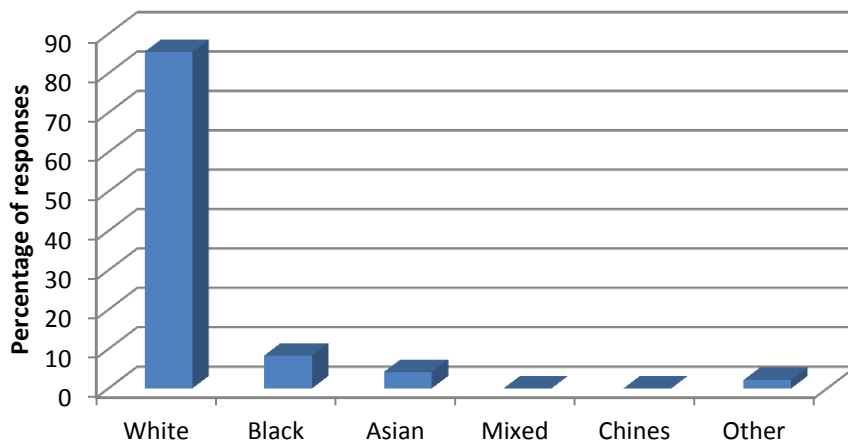
Demographics 2016



Long standing health condition



Ethnicity



Occupation

